REQ.24.4.1 Enrollment in Demand Response Programs Process Flow

1. Retail Customer fills in & signs Authorization & sends to DRSP (25.0.2.4.2)
   - Yes
   - No
   - Retail Customer returns rejected Authorization to DRSP (25.0.2.6.6)

Distribution Company

2. DRSP receives Authorization & re-evaluates (24.3.2.4.1.1)
   - No Further Action
   - Retail Customer is a client of another DRSP (24.3.2.4.1)
     - Yes
     - No
   - Retail Customer returns rejected Authorization to DRSP (24.3.2.4.1)

3. DRSP sends Customer Information Request to Distribution Company

Change No. Type Details

1  Inserted text DRSP receives Authorization & confirms Retail Customer not a client of another DRSP, etc.
2  Inserted text

3-4 Replicated text DRSP sends letter to Retail Customer that unable to provide service
REQ.24.4.1 Enrollment in Demand Response Programs Process Flow

Original
Slide 4

Modified
Slide 4

<table>
<thead>
<tr>
<th>Change No.</th>
<th>Type</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>9-10</td>
<td>Replaced text</td>
<td>Notifies Retail Customer that unable to provide service</td>
</tr>
<tr>
<td>11</td>
<td>Inserted text</td>
<td>(24.3.3.9.1)</td>
</tr>
<tr>
<td>12-13</td>
<td>Replaced text</td>
<td>Receives notification that DRSP unable to provide service</td>
</tr>
</tbody>
</table>
REQ.24.4.1 Enrollment in Demand Response Programs Process Flow

1. Engineering Firm requests payment for in-depth assessment (24.3.4.1 & 24.3.4.1.1)
2. DRSP receives request for payment from engineering firm (24.3.4.1 & 24.3.4.1.1)
3. DRSP sends rejection notice to the engineering firm (24.4.4)
4. Engineering Firm receives rejection notice & requests reevaluation (24.3.4.2, 24.3.4.3 & 24.3.4.4)
5. DRSP receives rejection notice & no response (24.3.4.3)
6. DRSP sends rejection notice to the engineering firm (24.3.4.3)
7. Engineering Firm receives rejection notice & reevaluates (24.3.4.3 & 24.3.4.7)
8. Corrective action determined? (24.4.4.7)
9. No further action

Change No. | Type | Details
---|---|---
14-15 | Replaced text | DRSP receives Enrollment Rejection and notifies Retail Customer that unable to help provide service
16-17 | Replaced text | Engineering Firm’s request validated appears valid?