**Change No.** 1-2  
**Type**  Replaced text  
**Details**  Drop Request contains all _required_ and _recommended_ elements?
REQ.24.4.2 Drop from Demand Response Programs Process Flow

1. **Retail Customer receives Reinstatement Confirmation (24.3.5.10)**

2. **Distribution Company Customer account confirmed (24.3.5.10)**
   - **Yes**
   - **No**

3. **Drop Request contains all **required** elements? (24.3.5.10, 24.3.5.13 & 24.3.5.16)**
   - **Yes**
   - **No**

4. **Pending Drop exists? (24.3.5.10, 24.3.5.13 & 24.3.5.16)**
   - **Yes**
   - **No**

5. **Drop Request contains all **recommended** elements? (24.3.5.811)**
   - **Yes**
   - **No**

6. **No Further Action (24.3.5.11)**

**Change No.** | **Type** | **Details**
--- | --- | ---
3-4 | Replaced text | Drop Request contains all **required/recommended** elements?
5-6 | Replaced text | (24.3.5.811)**11**