NAESB Copyright Policy and Companies with Access to the 
NAESB Energy Services Provider Interface (ESPI) Model Business Practices under the Copyright Policy

AS OF OCTOBER 18, 2022

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The retail standards are available to support customer choice programs and other aspects of retail markets not related to customer choice programs. Some of the retail technical standards have been adopted by the states and are mandatory. The majority of the retail standards are voluntary. Access to the standards is necessary for implementation and ultimately, to benefit from the efficiency they introduce.

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- the Master List of Defined Business Terms,
- Market Participant Interactions, Creditworthiness,
- Billing and Payments for Competitive Energy Markets,
- Dispute Resolution,
- Quadrant-Specific Electronic Delivery Mechanisms,
- Contracts,
- Internet Electronic Transport,
- Retail Customer Information,
- Retail Customer Billing and Payment Notification via Uniform Electronic Transactions,
- Retail Customer Enrollment, Drop and Account Information Change,
- Retail Customer Enrollment, Drop, and Account Information Change Using a Registration Agent,
- Inquiries,
- Measurement and Verification (M&V) of Demand Response Programs,
- Service Request, Disconnection and Reconnection in the Registration Agent Model,
- Specifications for Common Electricity Product and Pricing Definition,
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- Specifications for Common Schedule Communication Mechanism for Energy Transactions,
- Specifications for Retail Standard Demand Response Signals,
- Retail Customer Energy Usage Information Communication,
- Measurement & Verification (M&V) of Energy Efficiency Programs,
- Smart Grid Standards Data Elements Table,
- Energy Services Provider Interface (ESPI),
- Third Party Access to Smart Meter-based Information,
- Supplier Marketing Practices,
- Enrollment, Drop, and Account Information Change in Demand Response Programs,
- Supplier Certification,
- Open Field Message Bus (OpenFMB)
- Enrollment, Drop, and Account Information Change for Demand Response Programs in a Registration Agent Marketplace
- Self-Deployment of a Demand Response Program by a Demand Response Service Provider in the Registration Agent Model

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