**1. RECOMMENDED ACTION: EFFECT OF EC VOTE TO ACCEPT RECOMMENDED ACTION:**

|  |  |  |  |
| --- | --- | --- | --- |
| X | Accept as requested | X | Change to Existing Practice |
|  | Accept as modified below |  | Status Quo |
|  | Decline |  |  |

**2. TYPE OF DEVELOPMENT/MAINTENANCE**

|  |  |
| --- | --- |
| **Per Request:** | **Per Recommendation:** |
|  | Initiation |  | Initiation |
|  | Modification |  | Modification |
|  | Interpretation |  | Interpretation |
|  | Withdrawal |  | Withdrawal |
|  |  |  |  |
|  | Principle |  | Principle |
|  | Definition |  | Definition |
| X | Business Practice Standard | X | Business Practice Standard |
|  | Document |  | Document |
|  | Data Element |  | Data Element |
|  | Code Value |  | Code Value |
|  | X12 Implementation Guide |  | X12 Implementation Guide |
| X | Business Process Documentation | X | Business Process Documentation |

**3. RECOMMENDATION**

**SUMMARY:**

The RMQ Energy Services Provider Interface (ESPI) Task Force has developed this recommendation as Part 2 of the two-part recommendation in response to Standards Request R23006 - Request to modify the REQ.21 ESPI Model Business Practices to provide a Third Party application the ability to retrieve a PDF or other digital representation of a customer's utility billing statements.

Part 2 contains updated Figures, the new model business practice REQ.21.4.3.1.1.10 section which adds a new resource “Statement,” and an updated Retail Customer Schema to include the “Statement” resource, among other conforming changes.

**Recommended Standards:**

Attachment 1: Modified REQ.21 ESPI Model Business Practices: <https://www.naesb.org/member_login_check.asp?doc=R23006_rec_attachment1_102723.docx>

Attachment 2: Retail Customer Schema

<https://www.naesb.org/member_login_check.asp?doc=R23006_rec_attachment2_102723.xsd>

**4. SUPPORTING DOCUMENTATION**

**a. Description of Request:**

Request to modify the REQ.21 ESPI Model Business Practices to provide a Third Party application the ability to retrieve a PDF or other digital representation of a customer's utility billing statements.

**b. Description of Recommendation:**

Modifications to the REQ.21 ESPI Model Business Practices, including changes to the Retail Customer schema to support Standards Request R23006.

**c. Business Purpose:**

**d. Commentary/Rationale of Subcommittee(s)/Task Force(s):**

Please see the draft minutes from the October 27, 2023 RMQ ESPI Task Force meeting minutes.