

WHAT IS NAESB?

- NAESB formed in late 2001 as an evolution of Gas Industry Standard Board (GISB)
- Standard setting body¹ for retail electric markets
- Potential scope includes coordination of retail and wholesale standards
- Develop business processes and standards in a continuous improvement process
- NAESB is composed of 4 quadrants
 - Retail Electric Quadrant (REQ)
 - Retail Gas Quadrant (RGQ)
 - Wholesale Electric Quadrant (WEQ)
 - Wholesale Gas Quadrant (WGQ)

WHAT IS THE RETAIL ELECTRIC QUADRANT?

- Composed of 4 Segments:
 - Supplier
 - Services
 - Distributor – cross-section by NERC region
 - End User
- Possible topics for Business Practices and Standards
 - Distributor and Supplier Relations (Example: Develop practices for the release, collection, exchange & maintenance of customer information between Distributors and Suppliers.)
 - Supplier Licensing
 - Customer Enrollment and Switching
 - Utility - Supplier Dispute Resolution
 - Load Profiling
 - Billing and Payments
 - Creditworthiness
 - Electronic Delivery Mechanisms
- **Key Message: REQ Board of Directors and Executive Committee elections coming up at the beginning of May 2002. Must have submitted Membership Application or Letter of Intent and declared membership in a Segment to be able to vote or submit a nominee.**
- Membership costs \$5,000 annually

¹ NAESB differs from the earlier Uniform Business Practices (UBP) consensus building effort in several fundamental ways, the most significant of which is that NAESB is positioned to be the sole standard-setting body for national energy market practices.

- Web Address
<http://www.naesb.org/naesb-req.htm>
[Presentation on General Information on NAESB](#)
[Letter of Intent to Join](#)
[Membership Application with Revocable Proxy](#)

WHAT VALUE IS GAINED BY JOINING NAESB?

- Exert a constructive influence on emerging national standards that may ultimately affect your business operations, through your direct participation in standard setting discussions and by exercising your vote
- Gain an understanding of diverse market experiences brought to the organization by members' representatives and become aware of alternative business practices
- Ensure that standards are adopted in a manner that is well informed and reflective of conditions in your regulatory jurisdiction or market area.
- Test the feasibility and applicability of proposed market practices against your specific regulatory or market setting before they are adopted as national standards