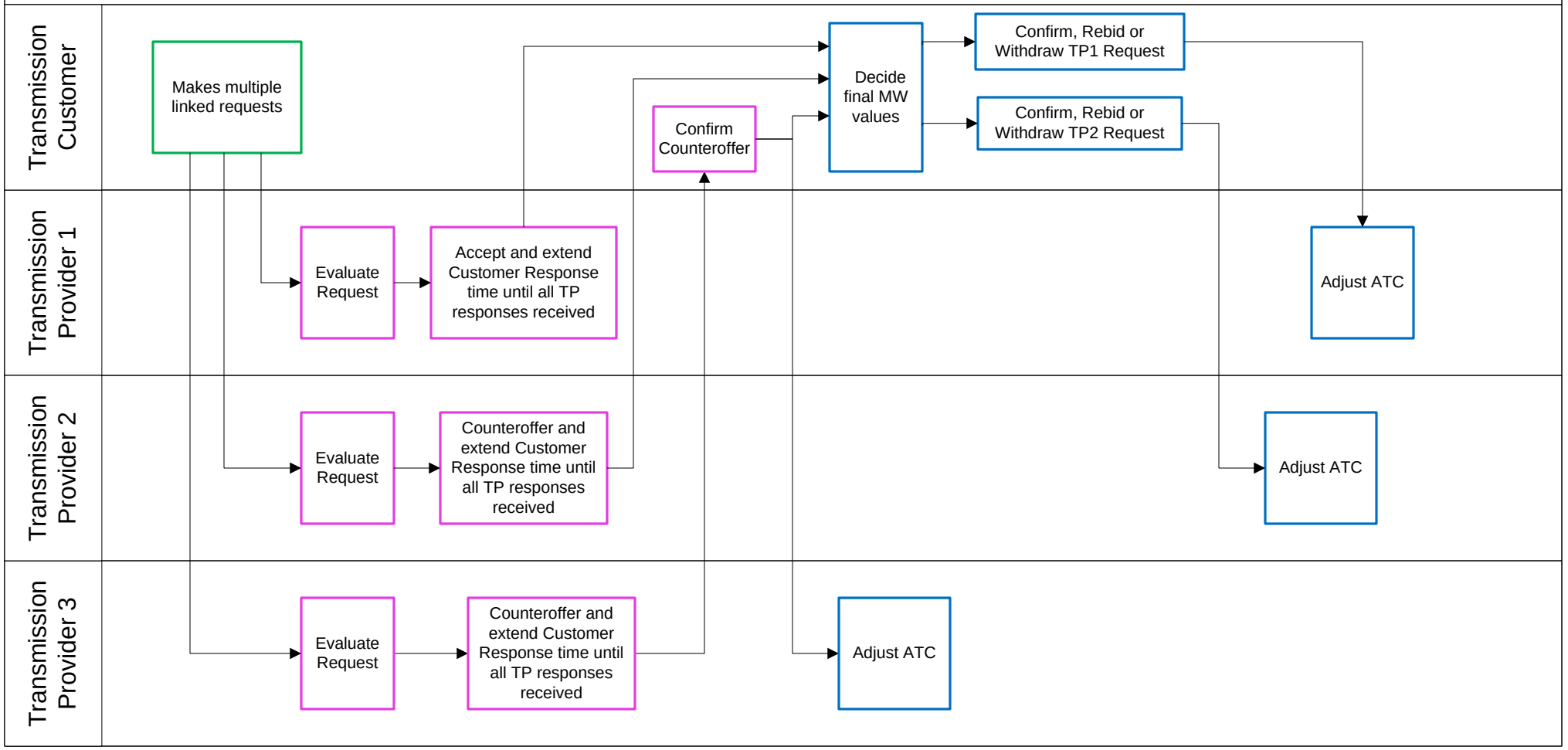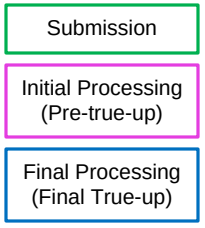Pre-True-Up Requests with extended customer response time (without Provisionally Denied state)