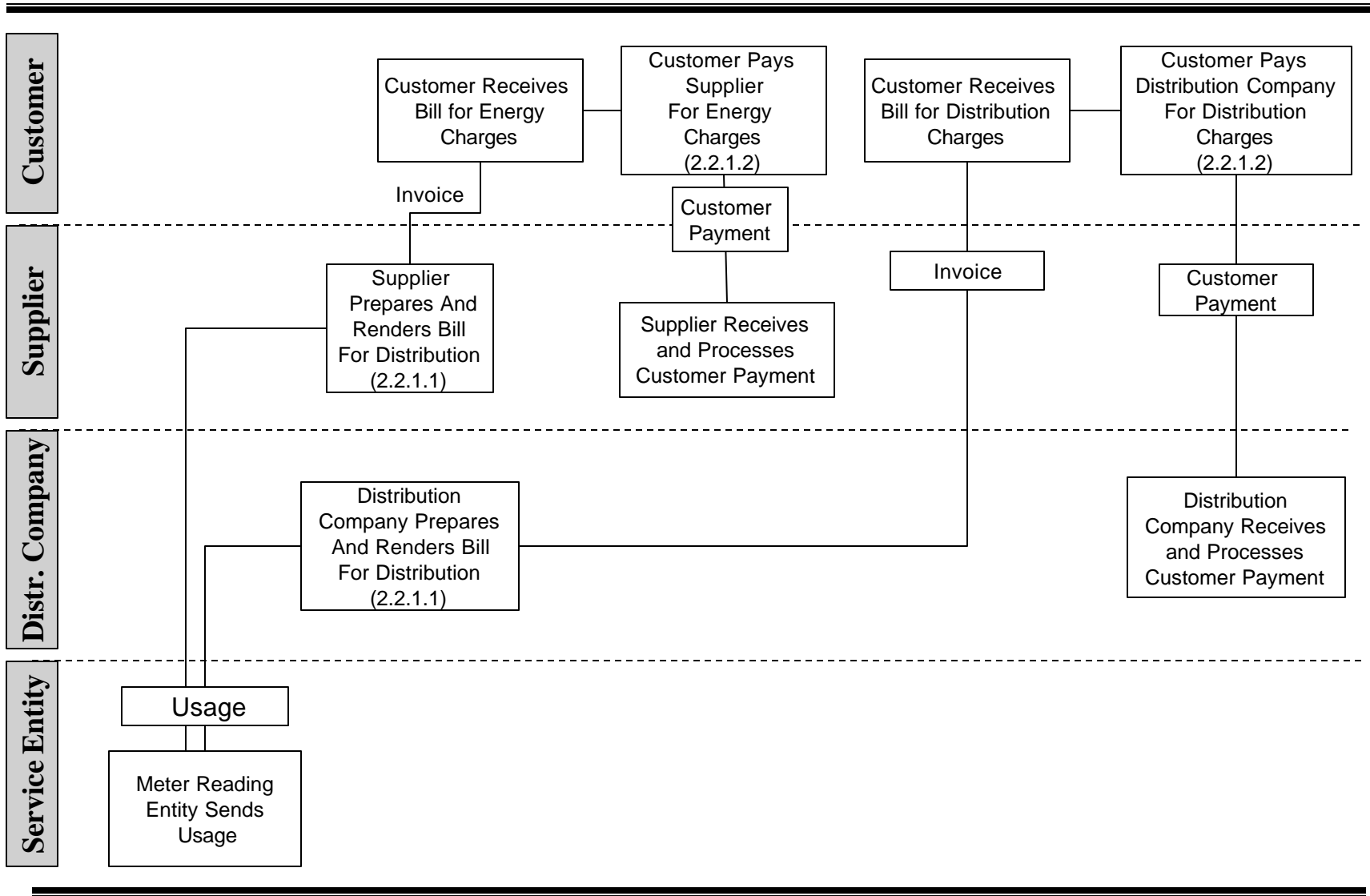


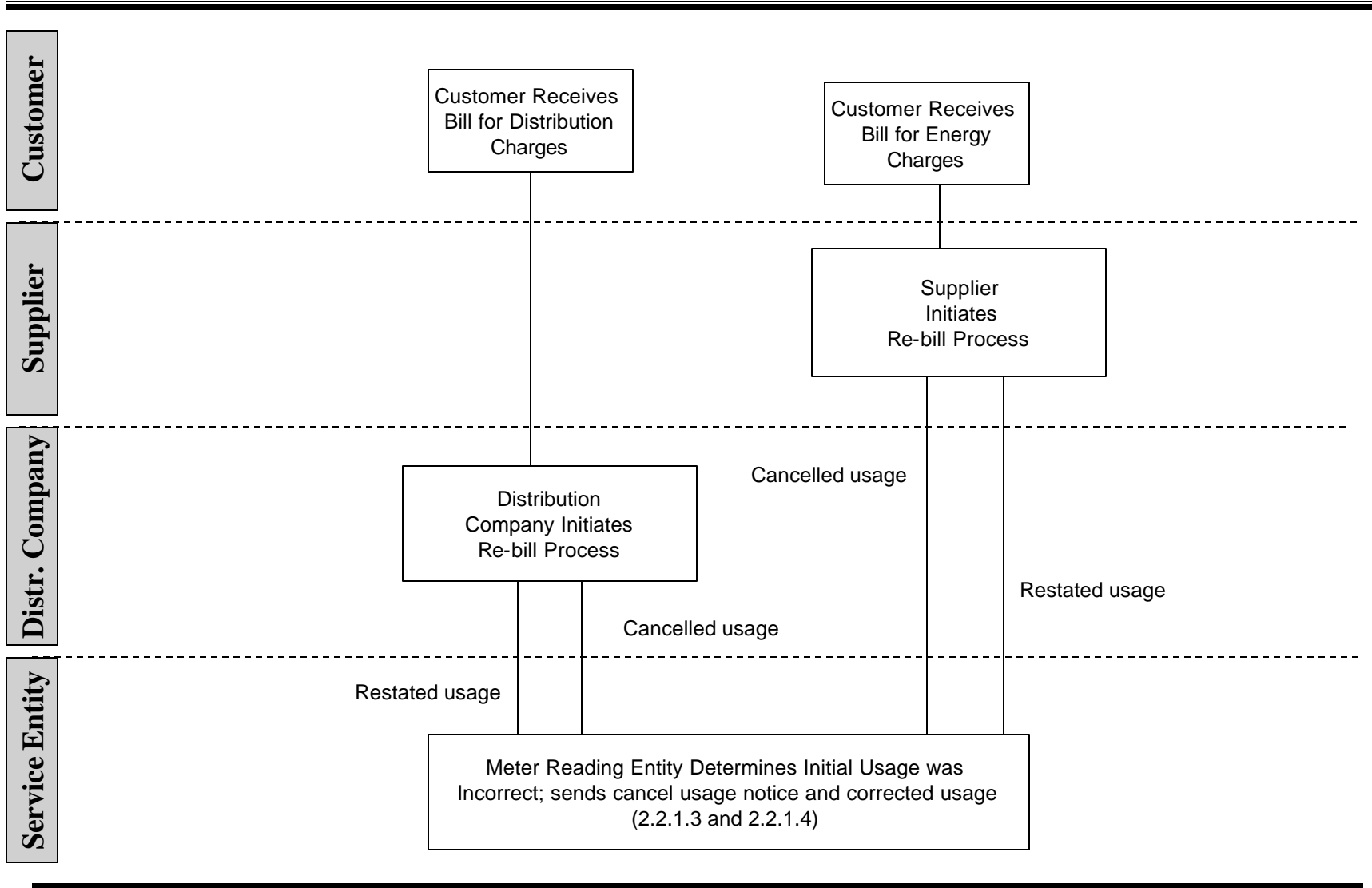
Dual Billing Process Flows

(Model Business Practices 2.2.1)



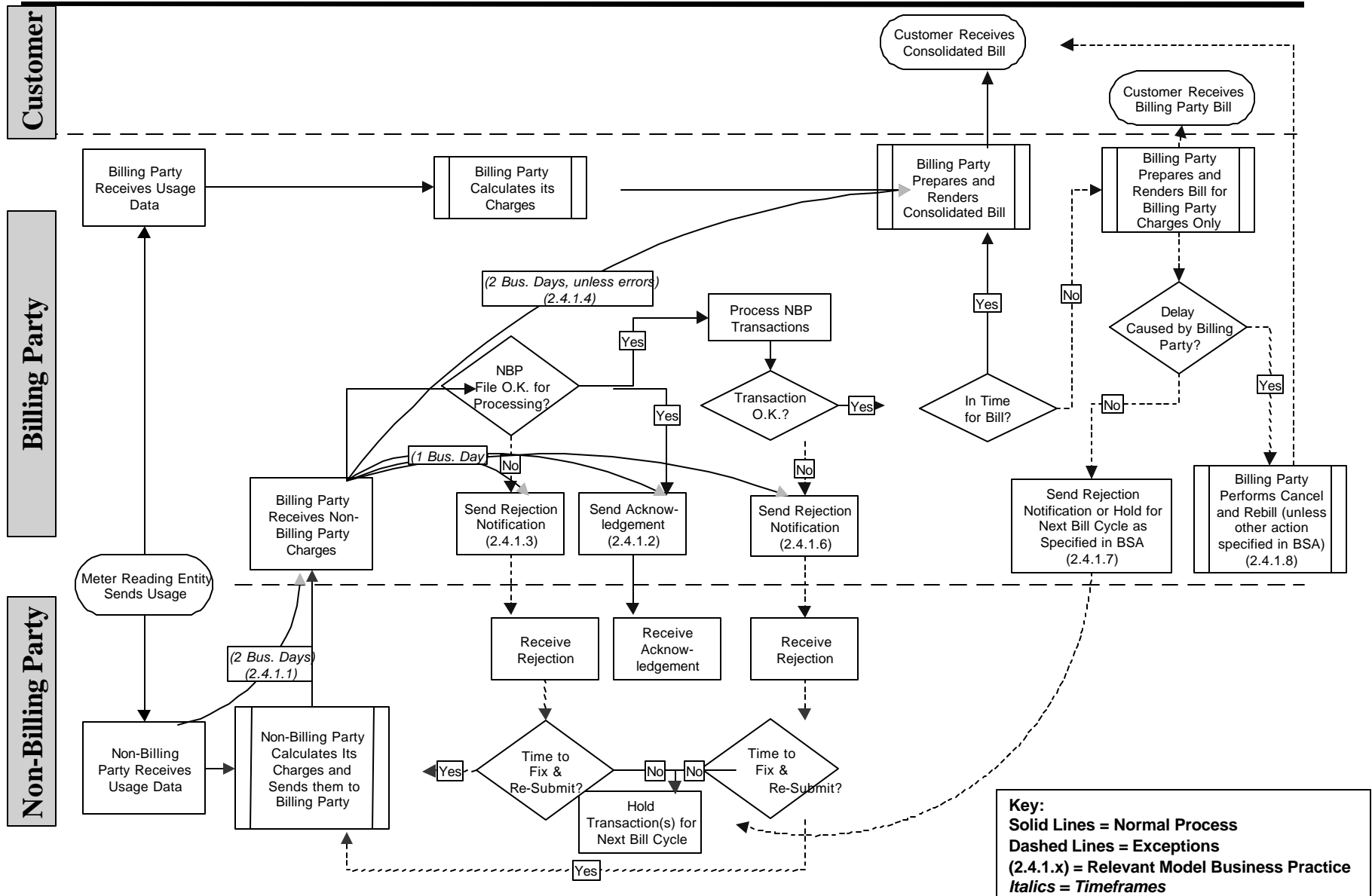
Dual Billing Process Flows

Meter Usage Cancellation and Restatement Process



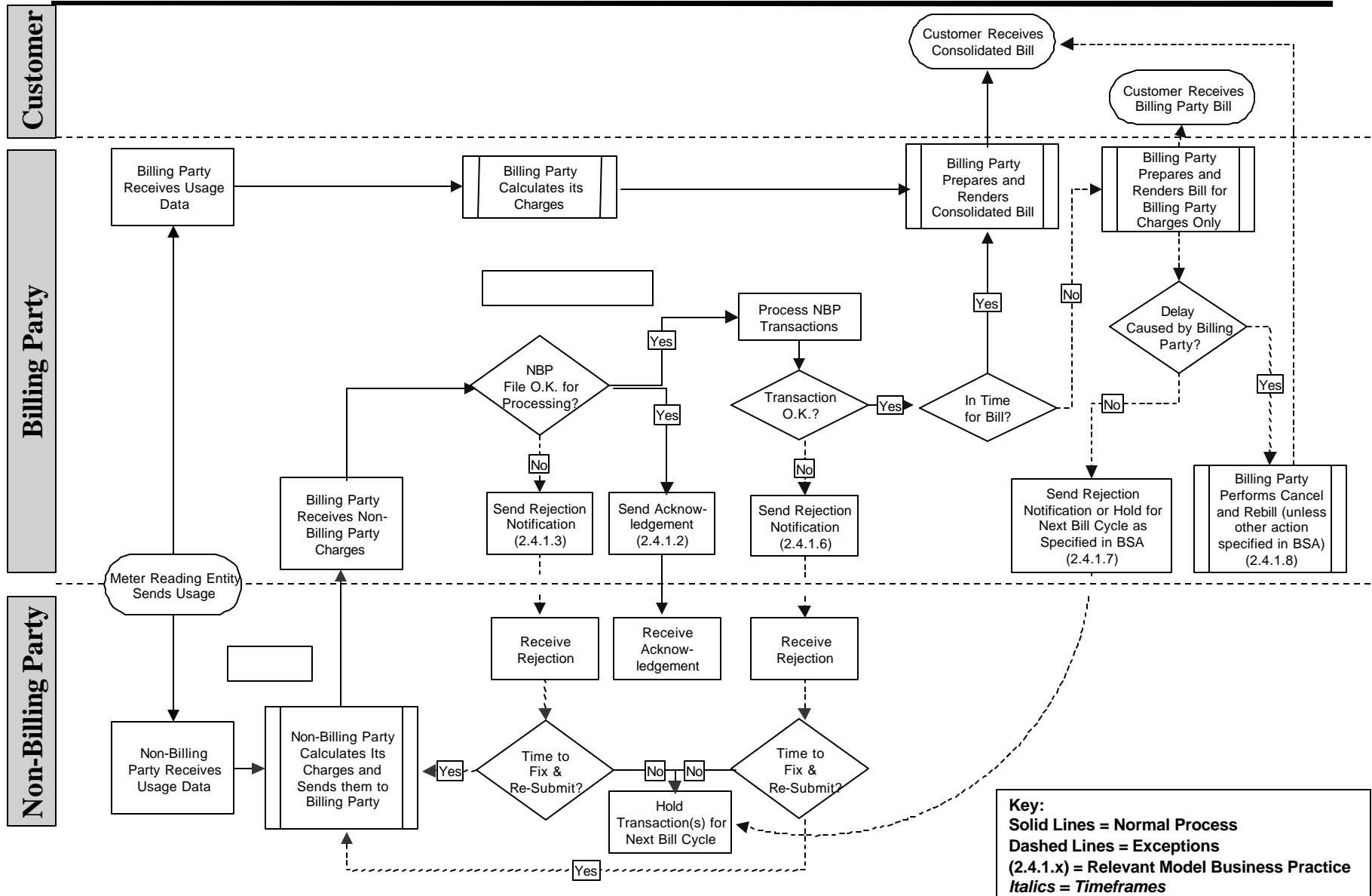
Consolidated Billing - Bill Ready Process Flows

(Model Business Practices 2.4.1)



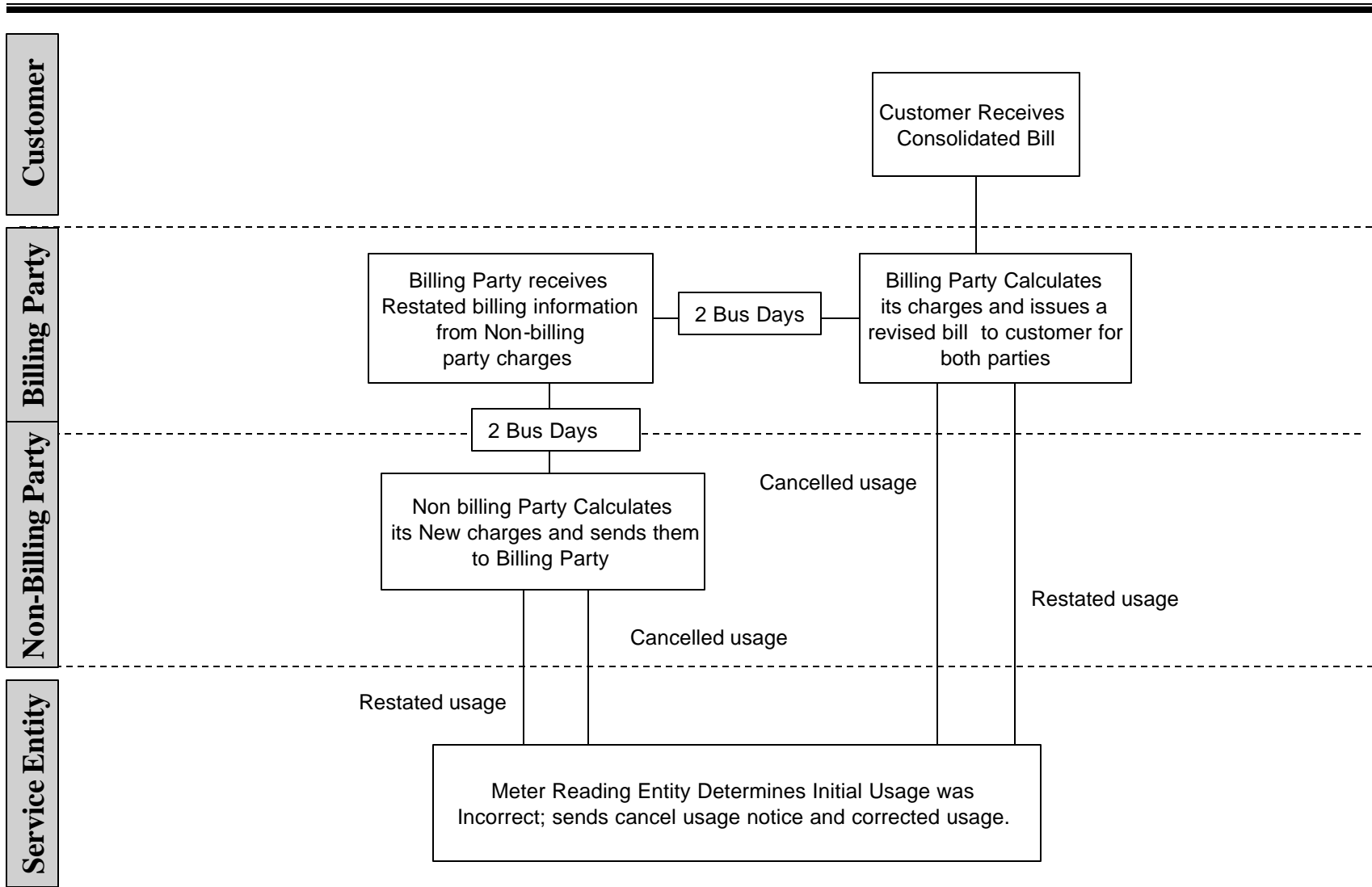
Consolidated Billing - Bill Ready Process Flows

(Model Business Practices 2.4.1)



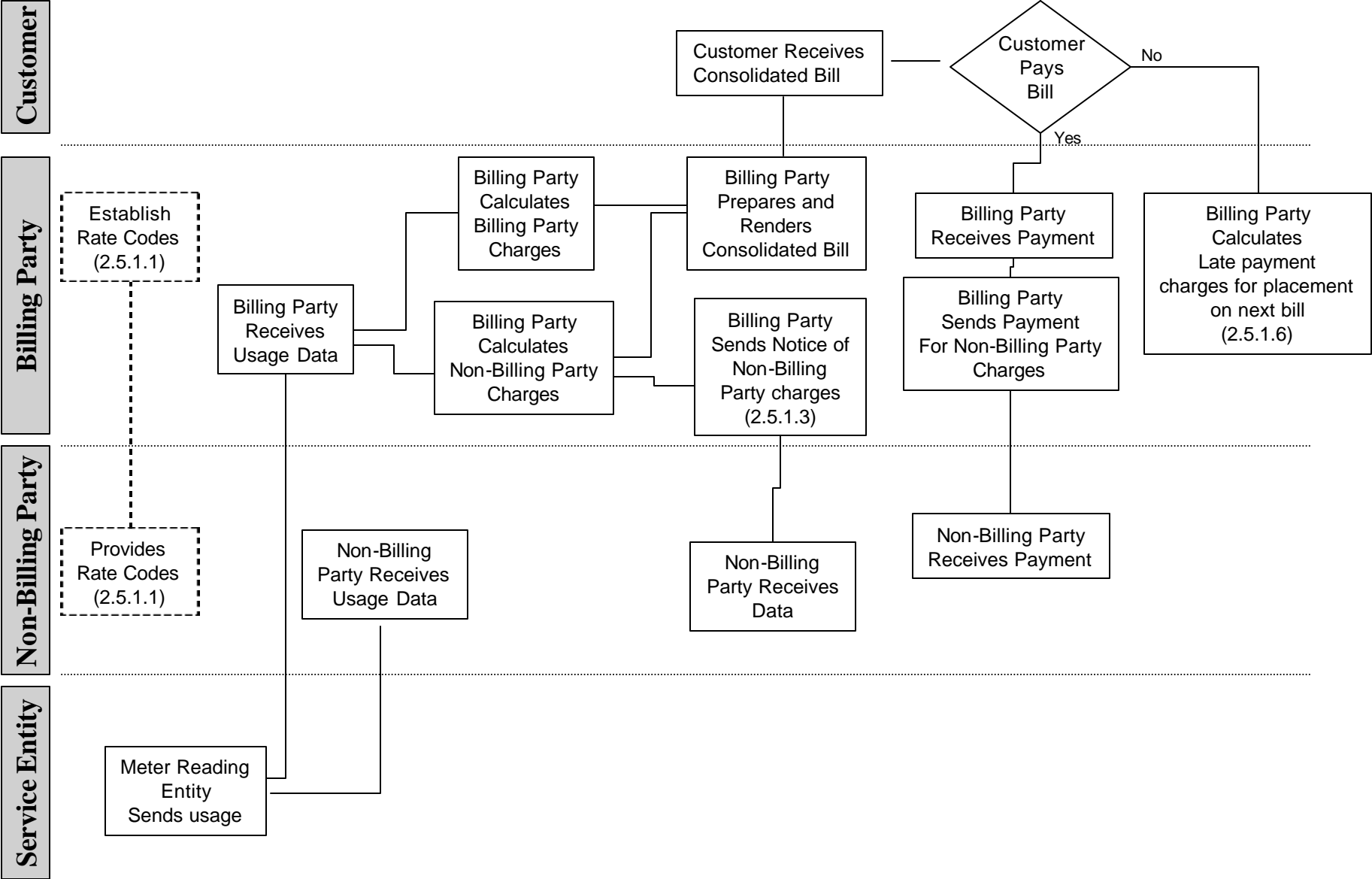
Consolidated Billing - Bill Ready Process Flows

Meter Usage Cancellation and Re-bill Process



Consolidated Billing - Rate Ready Process Flows

(Model Business Practices 2.5.1)



Consolidated Billing - Bill Ready Process Flows

Meter Usage Cancellation and Re-bill Process

