

Billing and Payments Comments following April 1-2, 2003 red-lined document

Person submitting comments:

Bill Newbold - Detroit Edison

Due date: 02-May-03

Date sent: 01-May-03

Comment #	Paragraph	Page #	Subject matter	Description
1	1.2.2	31	Pay as you get paid	The last sentence: "The Customer remains responsible for payment to the Non-Billing Party." is confusing because of the agency relationship between the Billing Party and the Non-Billing Party. When the customer pays the Billing Party--they have paid the Non-Billing Party's agent--so they have paid the Non-Biling Party. There is no obligation for the Customer to pay the Non-Billing Party, if they have made payment to the Billing Party, regardless of whether or not that payment gets passed on to the Non-Billing Party.
2	3.2.3.4.	34	Late billing information	"... then the Billing Party should _____, pursuant to the BSA" Should what? <i>(fill in the blank above with:)</i> "... should reject the transactions and notify the Non-Billing Party via UET within (1) business day, pursuant..." <i>(comparable to rejection procedure in 3.2.3.3.)</i>
3	3.4.1.2.3.	36	Punctuation	Add commas so last sentence reads: "... Bank in lieu of, or in addition to, direct notification of the Non-Billing Party."
4	3.4.1.2.6.	36	Wording	Re-word last sentence. As written now it seems to refer to being subject to applicable regulatory requirements, rather than what happens when an enrollment is rejected. Proposed new wording: "If the enrollment is rejected for these reasons, the Non-Billing Party may resubmit the enrollment transaction and specify Dual Billing."
5	3.4.1.2.7.	37	Wording	Add "has been exceeded" at the end of the first sentence, so it reads: "In the circumstance where the Utility is the Billing Party it may initiate conversion of a Customer to Dual Billing where a threshold of overdue or identified delinquencies, as specified in the BSA, has been exceeded."
6	3.4.3.2.1.2.	38	Wording	Re-word , so it is clear that the N-B Party is obligated to notify the Billing Party when they place their (NB party) charges in dispute status. "The Non-Billing Party should notify the Billing Party when they place their own (Non-Billing Party) charges in Dispute, in a manner as specified in the BSA."