

**Joint REQ/RGQ Customer Processes  
Subcommittee Meeting  
May 13-14, 2003  
8:30am - 5:00pm EST**

**Location:**

Renaissance Orlando Hotel - Airport  
5445 Forbes Place  
Orlando, FL 32812

To get the group rate of \$109.00, please make reservations on or before **Monday, April 21, 2003** and inform the hotel that you will be attending the NAESB meeting on the above dates. For reservations please call at 1-800-468-3571 or 407-240-1000.

The hotel provides a shuttle from the airport and participants may use the phone at the 'area hotel kiosk' in the airport to contact the hotel for a ride.