

Subj: **RE: Request for Comments - REQ/RGQ 2004 Annual Plan Development**  
Date: 8/20/2003 12:31:09 PM Central Daylight Time  
From: Bill Oppenheim – PECO Energy  
To: NAESB Office

Rick Alston, REQ CPS Chair, and Bill Oppenheim, RGQ CPS co-chair, have reviewed the 2004 Annual Plan Items. We briefly reviewed some of these items at our last joint subcommittee meeting and we have also reviewed this with Barb Fatina, RGQ CPS co-chair. The following is our collective suggestion for CPS items with completion dates:

- |   |                  |
|---|------------------|
| 1. Customer Enrollment, Switching, and Dropping | 2nd Quarter 2004 |
| 2. Customer Information                         | 3rd Quarter 2004 |
| 3. Customer Inquiries                           | 4th Quarter 2004 |

-----Original Message-----

**From:** NAESB Office  
**Sent:** Thursday, August 14, 2003 6:26 PM  
**Subject:** Request for Comments - REQ/RGQ 2004 Annual Plan Development

Dear Retail Quadrant Subcommittee Chairs,

The 2004 Annual Plan process has begun for the Retail Electric Quadrant and Retail Gas Quadrant. As a first step, it has been requested that REQ and RGQ Subcommittee Chairs review the annual plan items assigned to their subcommittee, and after consulting with members of their subcommittee, provide estimated completion dates for those items. Executive Committee members are invited to submit their estimated completion dates for all annual plan items.

The [Request for Comments](#) - which details a timeline for completion and includes the 2003 Annual Plan for both Retail Quadrants - can be found on the NAESB website. Responses are due into the NAESB Office by August 22, 2003.

Best Regards,  
Todd Oncken, Deputy Director