

**Customer Processes Subcommittee
Billing and Payment Comments following November 7, 2002 red-lined document**

Person submitting comments: Type your name here

Due date: 2-Apr-03
Date sent:

<u>Paragraph</u>	<u>Page #</u>	<u>Subject matter</u>	<u>Description</u>
1	31	Introduction	Model business practices should be applied within the context of regulatory requirements and agreements documented between parties in <u>the Billing Services Agreement</u> .
1.1.1	31	Change "Single Retailer" to "Exclusive" and add the following text.	Exclusive Billing: The Supplier or Utility produces a Customer bill for all energy, transmission, and distribution related services as the sole provider of such services and therefore all charges on the bill are the charges of the purchaser for which a single payment from the customer is expected.
1.2.1	31	Last sentence	Change the word "remains" to "is"
End of document		Numbering	Still messed up.
Single Retailer			Where is the work we did on the Single Retailer Model at the April 1-2 meeting? Shouldn't it follow the Dual Billing Model on page 40?
Billing Model Document			
Billing Models Document		Term	Change "Single" to "Exclusive"
Consolidated Billing Model			Delete all but first paragraph.
Dual Billing Model			Delete all but first paragraph. Agree with Bill Newbold's changes. "The Utility and Supplier produce separate Customer bills, each containing the charges by of that party for the products/services provided, for which separate payments from the Customer are expected."
Bundled Billing Model		Change to read	Exclusive Billing Model

Comments spreadsheet

Bundled Billing
Model

Delete all but first paragraph.

Definition

Exclusive Billing
Model

Exclusive Billing – A billing model that is used when the Supplier or the Utility sells the Customer all energy, transmission and distribution related products/services needed to provide energy and delivery services to the Customer, whether it provides the products/services directly or purchases them from others and resells them to the Customer.