

**Internet "Look and Feel"**  
Matrix for Proposed Standards

| FEATURES FOR STANDARDIZATION   | Duke Energy | Latitude | NGC | NGPL | PGT                 |
|--|-------------|----------|-----|------|---------------------|
|  |             |          |     |      | <b>more details</b> |
| Established a "most common" denominator of browser level                               | X           |          |     | X    | <b>to follow</b>    |
| Common site layout for transportation service provider (TSP) Web pages                 | X           |          | X   |      |                     |
| Common nomenclature for hyperlinks   | X           | X        | X   |      |                     |
| Common order/format/position for hyperlinks  | X           | X        | X   |      |                     |
| Establish a beginning level of groupings for drill-down of standard navigation links   | X           | X        |     | X    |                     |
| Establish a standard number of levels for drill-down for the standard navigation links | X           | X        |     |      |                     |
| Establish a method to segregate mandated links from TSP optional links                 | X           |          |     |      |                     |
| Links to affiliated transportation service providers (TSP)                             | X           |          |     |      |                     |
| Links to non-affiliated interconnected TSPs  |             |          | X   |      |                     |
| Page navigation for posted documents should be displayed in a consistent location      | X           |          | X   |      |                     |
| Company name or logo should be displayed in a consistent location                      | X           |          | X   |      |                     |
| Hyperlink to the TSP home page through the company logo                                | X           |          | X   |      |                     |
| Common Format of headers for documents being displayed                                 |             |          | X   |      |                     |
| Login password not required for access to non-transactional data                       |             |          | X   | X    |                     |
| Access to the required non-transactional postings shall not be denied to the public    | X           |          |     |      |                     |
| Ability provided to download entire tariff as well as specific sections                |             |          | X   |      |                     |
| Download format for individual documents will be provided in ASCII                     | X           |          |     |      |                     |
| Download format for tabular lists of documents will be provided in tab-delimited ASCII | X           |          |     |      |                     |

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|---|-------------|----------|-----|------|-----|
| Provide ability for user to specify target file on client for file download   |             |          |     | X    |     |
| Ability provided to do keyword searches on tariff   |             |          | X   |      |     |
| Restriction on applets or plug-ins that run on client to achieve functionality  | X           |          |     |      |     |
| GISB home page should maintain:   |             |          |     |      |     |
| a Web page with all TSP URLs hyperlinked  |             |          | X   |      | X   |
| a "link builder" page whereby users can specify the TSP and group of documents  |             |          | X   |      |     |
| allow for selection of downloading format in the "link builder" specification   |             |          | X   |      |     |
| Text shall be provided as an alternative for graphic images when viewing in text format                                 | X           |          |     |      |     |
| Allow the browser settings to establish font style and size instead of coding those in the HTML tags                    |             |          |     | X    |     |
| Establish standard for background color and text color of tabular lists of documents and individual documents displayed | X           |          |     |      |     |