

# **Proposal from the CNG Transmission and The CNG LDC Group**

## **Rationale**

The CNG companies whole-heartily support the GISB effort to establish common 'look & feel' screens for the natural gas industry. The CNG companies and their customers realize the value of this effort, especially to the shippers who move gas across many TSPs and to the shipper who only occasionally transacts business with a TSP. CNG is anxiously awaiting the completion of these standards so we can comply and provide the 'GISB screens' to our customers. While currently, there is no GISB principle or standard which explicitly prohibits providers of Customer Activity Web sites from providing alternative screens or views of the data to the 'GISB screens', CNG and its customers would like to see GISB adopt the following standard. We believe that adoption of this standard would alleviate the concerns of many TSPs, Shippers, and providers of Customer Activity Web sites.

We believe that adoption of this principle would in no way jeopardize the Industry's goal to simplify the process of moving gas by standardizing the processes and data as well as providing common look & feel computer applications. We believe that adoption of this principle would signify GISB's recognition that certain classes of Service Requesters and services of TSPs can be accommodated with alternate screens or views in addition to the 'GISB screens.' While always providing the 'GISB screens', providers of Customer Activity Web sites should be able to offer additional screens for the users of the site. While some participants view this as 'going beyond the minimum' and not necessary, we believe this will clarify the standards as a 'floor' and not a 'ceiling' and perhaps make the development of future standards easier.

## **Proposed Standard**

Providers of Customer Activities Web sites, at their discretion, may provide alternate views to data and transactions. These alternate views should not replace GISB standardized views and should be offered as separate views if available. If alternate views are offered, the GISB views should be the default views and clearly labeled as the GISB standard view.