

Revised March 14, 2000

Workplan Item II F: Notification of a Releasing Shipper when its Replacement Shipper Receives a Notification Related to its Creditworthiness

Z 19 The Transportation Service Provider (TSP) should provide the Releasing Shipper with Internet E-mail notification, simultaneously with the notice given to its Replacement Shipper(s), of the following:

1. Deficiency notice related to nonpayment of invoices;
2. Default notice;
3. Suspension of service notice;
4. Contract termination notice;
5. Notice that a request for information has been initiated by the TSP for the purpose of credit evaluation, including the reason(s) stated for the request; and
6. Notice of a change in the Replacement Shipper(s)' creditworthiness status.

Z 20 The Transportation Service Provider (TSP) should provide a Releasing Shipper with simultaneous Internet E-mail notification of any default, suspension or termination of service notice sent to its Replacement Shipper(s) regarding any contract that its Replacement Shipper(s) has with the TSP.

Z 21 The Releasing Shipper should provide the Transportation Service Provider (TSP) with the Internet E-mail addresses of up to two authorized representatives who are designated to receive notifications pursuant to NAESB WGQ Standard Z 19 and Z 20. The obligation of the TSP to provide notification is waived until the above requirement has been met.

Z 22 In complying with the notifications pursuant to NAESB WGQ Standard Z 19 and Z 20 the Releasing Shipper and the Transportation Service Provider may mutually agree to other forms of communication, such as via facsimile.